

# ADVANCED OPTOMETRY

A MEMBER OF *VISION SOURCE*

Our doctors and staff are excited to be able to begin providing some routine care and services to our patients beginning Tuesday May 26th, 2020. In accordance with the guidelines provided by the CDC and American Optometric Association we have put together a protocol to protect the safety and health of our staff and patients. Please review the items below prior to your arrival to help ensure a quick and safe appointment.

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- Please plan on arriving at least five minutes prior to your appointment to allow for check in and screening time.
  - A temperature screening will be done before entering the office with a non-contact thermometer.
  - We ask all patients and staff to thoroughly sanitize or wash your hands upon entering the building. (Sanitizing stations are located throughout the office.)
  - We cannot allow anyone to enter the building without a face mask covering their nose and mouth. Due to the limited availability we ask that patients come prepared with their own mask.
  - Stay in your car and call or text us at **231-775-7341** when you arrive to let us know you are here.
  - When your exam room is ready our staff will call and meet you at the door to complete your COVID-19 screening.
  - No guests or family members can be permitted in the building during appointments. Minor children can be accompanied by one parent or guardian.
  - Upon scheduling our staff will make arrangements for contactless payments and receipts. In order to continue to provide services during these unprecedented times, payment is required in full at the time of service.
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Thank you for your patience and cooperation while our practice strives to continue to provide the best possible vision care to our community.

Sincerely,

Dr. Richard McDonald ~ Dr. Amanda Johnston

& the Advanced Optometry Staff

Please feel free to call our staff at (231) 775-7341 or email [contactus@advancedoptometry.com](mailto:contactus@advancedoptometry.com) with any questions